ABD AL-HAMID JALAL KASHOUKA

SOFTWARE ENGINEER

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OBJECTIVE

I am a dedicated and detail-oriented Software Engineering graduate from Luminus Technical University College (LTUC) in Amman. I aim to apply my technical expertise, leadership experience, and problem-solving abilities to contribute to innovative software development projects in a dynamic and growth-oriented organization.

SKILLS & ABILITIES

Programming Languages

• C#, Java, PHP, JavaScript

Web Development

• HTML5, CSS3, JavaScript (ES6+), SQL, RESTful APIs

Software and Tools

• Visual Studio, Visual Studio Code, MySQL Workbench, Microsoft Office Suite

Database Management

• MySQL database design and management, secure data storage integration

Software Engineering Skills

- Object-Oriented Programming (OOP)
- Software Development Life Cycle (SDLC) understanding
- Problem-solving and debugging techniques
- API integration and backend development

Languages

Arabic: Native

English: Upper-Intermediate

EXPERIENCE

06/2021 - Present

Assistant Vice President – Administrative Affairs and Software Engineering, Amman, Jordan Malak Travel and Tourism

Supervised internal office operations, managed staff, controlled documents, enforced policies, and improved organizational workflows.

Managed office budgets, tracked expenses, and maintained operational financial records. Developed and maintained software systems, including a user-friendly online booking system with MySQL database integration.

Collaborated with teams to design new features, enhance system security, and streamline user experience.

Ensured high-quality code through debugging, testing, and peer reviews.

EDUCATION

March 2025

International Diploma in Software Engineering

Luminus Technical University College – Amman, Jordan

Completed a comprehensive curriculum focused on software development, database management, system analysis, and project management.

Gained practical experience in web development, mobile application design, and cloud computing through hands-on projects and collaborative assignments.

Developed a strong foundation in programming languages including Java, Python, C#, and SQL, with an emphasis on writing clean, efficient, and maintainable code.

Enhanced critical thinking, problem-solving, and team collaboration skills through real-world simulations and industry-driven case studies.

COMMUNICATION

Developed strong professional communication skills through direct interactions with clients, partners, and internal departments at Malak Travel and Tourism.

Experienced in writing business emails, coordinating between teams, and managing customer inquiries in both Arabic and English.

Participated in group projects and delivered presentations during academic studies, enhancing collaboration and verbal communication skills.

Comfortable explaining technical concepts to non-technical audiences in a clear and approachable manner.

LEADERSHIP

Demonstrated leadership skills at Malak Travel and Tourism by supervising team members, guiding new staff, and ensuring smooth internal operations.

Took initiative to streamline processes, improve workflows, and enhance team collaboration.

Led group projects during academic studies, managing work distribution and ensuring deadlines were met.

Provided technical support and guidance to colleagues and family members, effectively explaining complex systems in a clear, approachable manner.